

Privacy Policy

Business privacy policy

This privacy policy sets out how The Sporting Traveller Ltd, uses and protects any information that you provide us when you use this website.

The Sporting Traveller is committed to ensuring that your privacy is protected. Should we ask you to provide certain personal information, by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

The Sporting Traveller may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 01/02/2018

What we collect

We may collect the following information when you make a booking or make enquiries about a Holiday.

Name & address

Contact information including postal address, telephone numbers and email address

Preferences of holiday activities, departure dates, hotel options and airline.

Other information relevant to customer surveys and/or offers

Your information

1. In the provision of your holiday arrangements and for the purpose of providing you with our services, including your flights, holiday, event tickets etc, we may disclose and process your information outside the UK/EEA. In order for you to travel abroad, it may be mandatory (as required by government authorities at the point(s) of departure and/or destination) to disclose and process your information for immigration, border control, security and anti-terrorism purposes, or any other purposes which they determine appropriate. Some countries will only permit travel if you provide your advance passenger data. These requirements may differ depending on your destination and you are advised to check. Even if not mandatory, we may exercise at our discretion to assist where appropriate.

2. Information (such as health or religion) may be considered "sensitive personal data" under the Data Protection Act 1998. We collect it to cater to your needs or act in your interest, and we are only prepared to accept sensitive personal data on the condition that we have your positive consent. By booking with us you also agree for your insurers, their agents and medical staff to exchange relevant information and sensitive personal data with us in circumstances where we/they need to act on your behalf or in the interest of passengers or in an emergency.

Direct Marketing Material

We may from time to time contact you with information on offers of goods and services, brochures, new products, special offers or other information you may find interesting. Our websites will assume that you agree to e-communications when you make a booking. We will tailor the information we send you unless you tell us not to. This will enable us to send you more personalised and relevant communications. You will be given the opportunity on every communication to opt-out of this personalisation.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and management procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website.

Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

Whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes

if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at the address shown below.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you, please write to sales@thesportingtraveller.com

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the address shown below. We will promptly correct any information found to be incorrect.

The Sporting Traveller Ltd
The Studio
4e Beaufort Road
Reigate
Surrey
RH2 7DF
Tel: 01737 244398
Email: sales@thesportingtraveller.com
Website: www.sportingtraveller.com